

# QUALITY POLICE

The management of FORNITURAS TÉCNICAS, S.L. defines their Quality Policy as an integral part of the strategic lines of the company and they are committed to complying with it. They will make the quality policy known amongst their employees and will make sure that they all comply with it.

The policies defined consist of specific and quantifiable objectives, which are treated in a specific way according with what is described in the present policy.

As a way to express their commitment with the quality, the QMS of FORNITURAS TÉCNICAS, S.L. is based on the following regulation: **UNE EN ISO 9001 "Sistemas de Gestión de la Calidad" (Quality Management Systems).**

The quality policy of FORNITURAS TÉCNICAS, S.L. comprises all the actions integrated in their QMS, defined as follows:

*☐☐We commit to carrying out this service in accordance with the requirements defined by the competent authorities and to adapting to the needs of our interested parties in order to offer a **service that matches their prospects.***

*☐☐We also commit ourselves to **complying with the current legal and statutory requirements,** together with continuously improving the efficiency of our quality management system.*

*☐☐We develop **activities in line with the needs of the groups of interest,** taking into account the perspectives of our company.*

*☐☐We guarantee that the activities will be perceived as **reliable, effective and efficient for all the groups of interest.***

*☐☐We allocate the necessary time and resources, bearing in mind the need to **inform and enable the groups of interest.***

*☐☐For all of that, we want to give our customers a **complete and agile service,** as a foundation for their **satisfaction,** and be strict in the adjustment of our activity to the regulation that applies to us.*

This policy serves as the framework for establishing and reviewing specific and quantifiable objectives, communicated to the organization and treated in a specific way.

The management

08 February de 2018